Data privacy & security overview

1. Information for parents, teachers and schools

We care about your child's privacy and are committed to providing you and your child with a safe and comfortable environment to work in!

We also know that legal language is often hard to understand, so we've collected the main points of our Data Privacy Statement for you in this overview.

Please note, that this overview is not a legal document and simply aims to provide you with a quick and easy summary.
To view the full Data Privacy Statement, please visit
https://www.delightex.com/edu/data-privacy-statement-product.

What personal information do we collect of your child?

- Email address (if signing up with Apple, Google or Office 365) (optional)
- Chosen username and password (required)

What do we use this personal information for?

We use this information in order to be able to run and offer the Delightex Edu service. For example:

- So your child can log into Delightex Edu
- For internal data analysis, fraud monitoring, or improving our product
- If needed, to comply with legal processes, government authorities, or other similar cases

Do we share this personal information with third parties?

Yes, we do. In order to be able to run and offer Delightex Edu, we need to work with third party service providers who help us with our servers, data hosting, analysis, or other similar issues.

However and most importantly, we do not share this personal information for any other purposes outside of what's needed to run and offer Delightex Edu!

What happens if there is a data breach?

In the very unfortunate event of a data breach, we have processes in place that help us assess the situation, contain the issue, recover lost data, and notify you and other relevant parties.

How can you review or change your child's personal information?

Contact us directly via email at **info-edu@delightex.com**. We will need the following information from you:

- Your specific request
- The name of your child's responsible teacher in Delightex Edu (your child is a part of this teacher's license plan on Delightex Edu)
- Proof that you are a legal guardian / teacher / school of your child

2. Data Privacy & Security

- Teacher and student data is encrypted both for transmission and storage.
- We use SSL security for safe transmission of your data and AES-256-GCM for data at rest.
- Passwords are salted and hashed using PBKDF2.
- We do routine and yearly security audits and monitoring to ensure security and system integrity.
- Your user data is stored and backed up in geographically distributed servers operated by industry leading partners, according to your respective location.

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- Access to your personally identifiable information is restricted to specific employees only.
- All employees undergo a background check and sign a non-disclosure agreement before beginning their employment with us.
- Employees lose access to all company and product systems and data when terminated.
- We comply with GDPR requirements and are undergoing yearly audits to ensure compliance.
- We follow COPPA and FERPA standards.

3. Content moderation

Our Support team moderates user-generated content to ensure it aligns with educational standards and safety guidelines.

- Any content that goes against these guidelines is removed by our team.
- Students aren't able to create content without the permission and supervision of their teachers.
- Student creation happens either through an assignment or in a class Playground managed by a teacher.

4. Safety features

To help keep our platform as safe as possible for students, we have different safety features that can be managed by license plan admins and teachers:

- Reporting tools for users to flag and inform us of any inappropriate content
- Content filters to adjust what students can see or access
- Teacher control over class and assignment access and participant management
- The ability to enable functions that facilitate connectivity with external providers

For more information visit our **Data privacy statement**

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